

The NHS: What's Happening

Understanding your customers in the STP and ACS landscape

22 March 2018 | Birmingham



AGENDA

9.30 REGISTRATION

10.00 **Welcome and Chair's introduction**

- How to get the best out of the day
- Theme of the day

10.15 **Framing the current NHS environment**

In this informal interactive session, a Wilmington Healthcare expert will frame the current NHS landscape. During this session, you will be able to assess your own knowledge levels to help you identify any current knowledge gaps.

- Setting the scene – clarifying how the system fits together
- Outlining what is changing and why
- How The Five Year Forward View is guiding change and reviewing progress to date

10.45 **What's happening to commissioning - are CCGs still relevant?**

- Outlining the status of CCGs now STPs and ACSs are here
- Understanding why CCG mergers are happening and what it means
- How to plan your commercial strategy to take advantage of the changes
- Assessing the impact of moving specialised commissioning from NHS England to CCGs

11.30 REFRESHMENTS

Moving to population health - Identifying the opportunities as STPs transition to ACSs

- 11.45
- Overview of the STP programme from HSJ's accountable care expert
- 12.05
- Gain unique insight in to what the STP Plans actual mean in practice from an industry expert

12.55 LUNCH

14.00 **Exploring how Accountable Care Systems (ACS) will evolve into Accountable Care Organisations (ACOs) and transform the NHS**

- Find out from NHS England their vision for Accountable Care Organisations and what the projected timeline will be
- Understand what the legal basis is for these organisations how they will be managed and regulated
- Get clarity on the role of NHS England in supporting and developing the ACO programme and what their measures of success are

14.35 **Panel Discussion: Developing your understanding of the new health systems in the NHS**

- Question our expert panel to fill your knowledge gaps on STPs, ACOs and ACSs
- Hear the panel debate the risks and opportunities for the NHS that will come from this transformation programme
- Understand what these changes will mean for your organisation's relationship with the NHS

15.20 **Building the customer landscape so your organisation can navigate the new NHS**

In this closing session, a thought leader from Wilmington Healthcare will reflect and reinforce the day's learning to ensure your understanding of the STP and ACS framework is complete. It will cover:

- Analysis of what the new customer landscape in the NHS looks like and how you can develop and retain these relationships
- Gain intelligence on who the clinical and financial decision makers are in the new NHS and what you need to do to engage with them
- Find out the next steps for the NHS to enable you to keep track of and adapt to the changing environment

15.50 **Closing Remarks and End of Conference**