

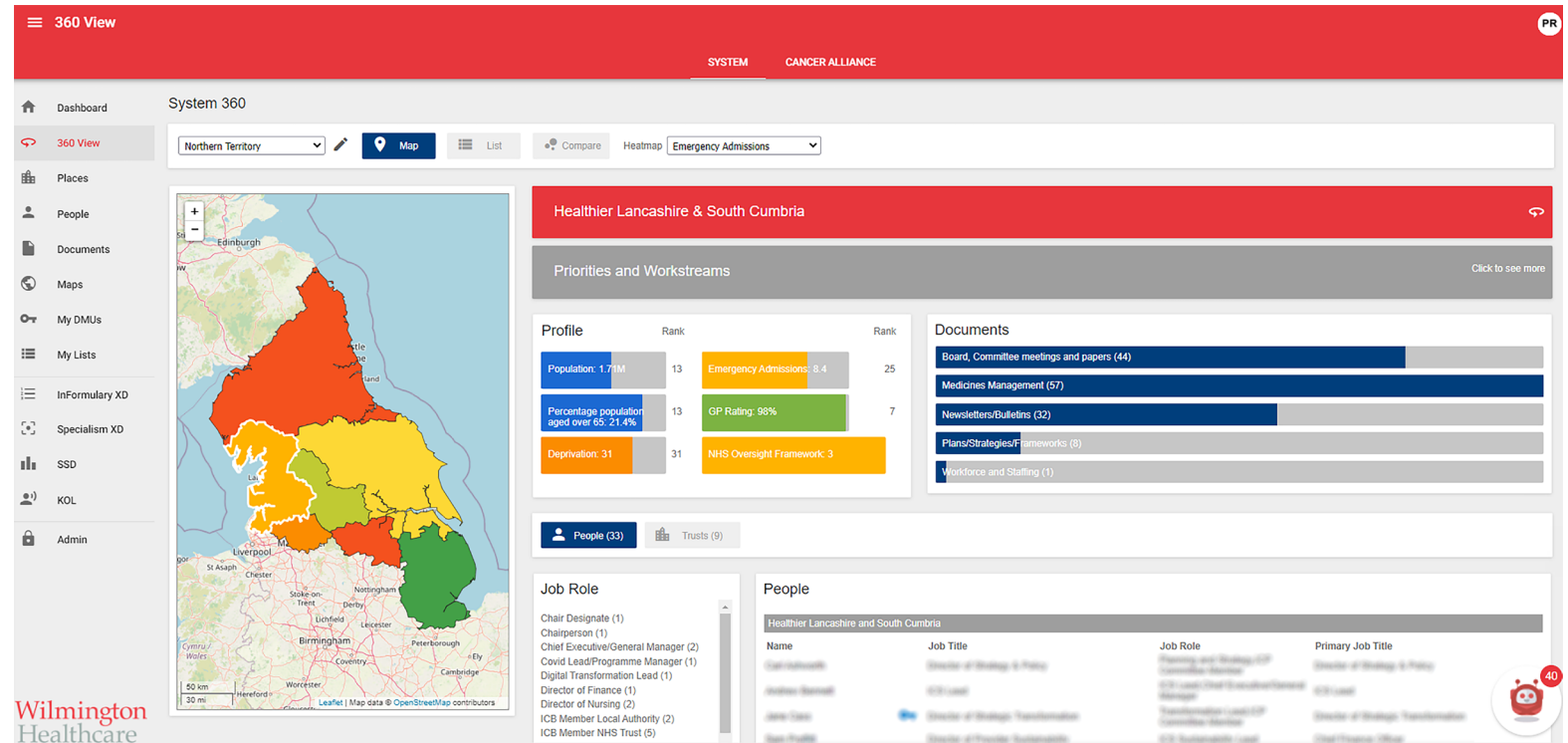
System 360

The shift to **Integrated Care Systems (ICSs)** heralds more than just a change in NHS organisational structure; it's a whole new way of working. People, decision-making priorities, and funding will all change. Industry will need to understand this at a system, neighbourhood or place level to ensure they are meeting the needs of their NHS customers.

See the complete picture of an ICS account

The System 360 dashboard within **Investigator XD** gives your key account teams **fast and easy access** to an **interactive snapshot view** of the ICS landscape. For the first time you'll have a 360-degree view of your NHS customers, allowing you to **drill down to place level** and gain a detailed understanding of:

- people
- priorities
- performance within a specific locality.



System 360 will allow you to:

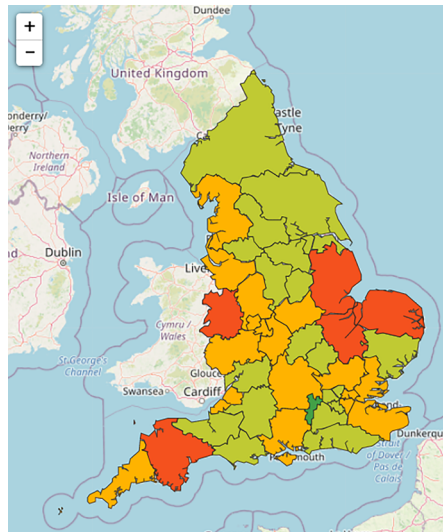
- Source key ICS insight and information in one place, greatly reducing the need for desk research
- Truly engage ICSs by understanding their individual operating models, needs, priorities and objectives
- Identify ICSs with the greatest capability to adopt change – optimise your efforts around customers most aligned to your service offerings or value proposition
- Locate and contact key decision makers and influencers at ICSs, as they transition from their CCG roles
- Identify opportunities and focus your territory key account plans with confidence

System 360

Why System 360?

Highly visual, an interactive heat map lets you take a **deep dive into your ICS customers** and critical metrics at a place level such as:

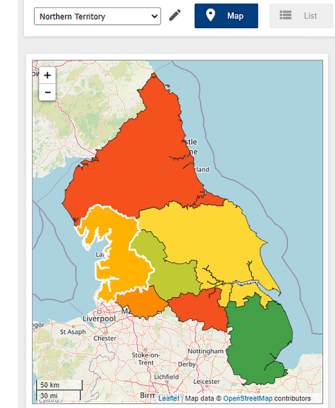
- Emergency admissions
- Population
- Population over 65
- Deprivation
- GP rating
- NHS Oversight Framework.





System 360

<input type="text" value="Northern Territory"/> <input type="button" value="Map"/> <input type="button" value="List"/> <input type="button" value="Compare"/>						
ICS	Population	Population>65	Deprivation	Emergency Adm.	GP Rating	NHS Oversight Framework
North East and North Cumbria ICS	3.01M	21.1%	36	11.3%	98.9	Segment 2
Greater Manchester Hth & Social Care Partnership	2.91M	16.2%	39	9%	97.6	Segment 2
West Yorkshire & Harrogate Hth & Care Partnership	2.41M	17.4%	37	7.3%	99.3	Segment 2
Humber Coast & Vale Health & Care Partnership	1.72M	22.6%	18	7.9%	97.6	Segment 2
Healthier Lancashire & South Cumbria	1.71M	21.4%	31	8.4%	98	Segment 3
South Yorkshire and Bassetlaw ICS	1.55M	18.8%	38	9.7%	98.1	Segment 2
Lincolnshire ICS	778k	24.3%	29	5.9%	95	Segment 4

Simple and intuitive to use, allowing you to sort ICSs by list view and **create your own territory summary.**



Identify Trusts and hierarchy within each ICSs so that you can **reach influential stakeholders, key influencers, and opinion leaders** across the new ICS landscape.

 People (22)	 Trusts (7)
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Trust	City	Beds
Frimley Health NHS Foundation Trust	Camberley	1357 beds
Southern Health NHS Foundation Trust	Southampton	736 beds
Sussex Partnership NHS Foundation Trust	Worthing	718 beds
Berkshire Healthcare NHS Foundation Trust	Bracknell	328 beds
Surrey & Borders Partnership NHSFT	Leatherhead	286 beds
South Central Ambulance Service NHSF Trust	Bicester	
South East Coast Ambulance Service NHSFT	Crawley	

Job Role

- Chair Designate (1)
- Chairperson (1)
- Chief Executive/General Manager (2)
- ICB Member Local Authority (5)
- ICB Member NHS Trust (5)
- ICB Member Primary Medical Services (2)
- ICP Committee Member (16)
- ICS Lead (1)
- Programme Director (1)
- Programme Manager/Lead (2)
- Transformation Lead (1)
- Workforce Lead (1)

People

Fairley Health and Care			
Name	Job Title	Job Role	Primary Job Title
John Hogg	Information Systems	Information Systems Lead/Chief Executive/Financial Manager	Health & Wellbeing Board - Member
Andrew Lloyd	Information Trust	Chairperson	
Andrew McLaughlin	Medical & Support - Children's Physical Health	Programme Manager/Lead	
Wesley Price	Wellbeing Programme Director	Wellbeing Lead	
Wesley Burgess	Chief of Services - Pharmacy	Programme Director	Chairperson
Wesley Wells	Programme Manager - Respiratory	Programme Manager/Lead	
Fairley Health and Care ICB			
Name	Job Title	Job Role	Primary Job Title
Stephen Hogg	ICB Member - Local Authority	ICB Member - Local Authority/ICP Committee Member	Chairman of Health & Care
Neil Gordon	ICB Member - NHS Trust	ICB Member - NHS Trust/ICP Committee Member	Chief Executive
John Gordon	ICB Member - NHS Trust	ICB Member - NHS Trust/ICP Committee Member	Chief Executive Officer
Wesley Price	ICB Member - Local Authority	ICB Member - Local Authority/ICP Committee Member	Chairman of Health, Health and Wellbeing
David Robinson	ICB Member - Primary Medical Services	ICB Member - Primary Medical Services/ICP Committee Member	ICP Partner
John Gordon	ICB Member - Local Authority	ICB Member - Local Authority/ICP Committee Member	Chairman - Health & Communities
John Gordon	ICB Member - Primary Medical Services	ICB Member - Primary Medical Services/ICP Committee Member	ICP Partner
Timothy Wheatley	ICB Member - Local Authority	ICB Member - Local Authority/ICP Committee Member	Chief Executive
Fairley Health and Care ICP			
Name	Job Title	Job Role	Primary Job Title
John Hogg	ICP Committee Member	ICP Committee Member	ICP Partner
Robert Grayson	ICP Committee Member	ICP Committee Member/ICB Member - Local Authority	Health & Care - Strategic Communications
Robert Grayson	ICP Committee Member	ICP Committee Member/Chief Executive/Financial Manager/ICB Lead	Chairman/Lead
Stephen Hogg	ICP Committee Member	ICP Committee Member/ICB Member - NHS Trust	Chairman of Health & Wellbeing
Timothy Hogg	ICP Committee Member	ICP Committee Member/ICB Member - NHS Trust	Health & Care
John Gordon	ICP Committee Member	ICP Committee Member	ICP Partner - Group Practice
John Gordon	ICP Committee Member	ICP Committee Member/Chair - Strategic	Non-Executive Director
Wesley Wells	ICP Committee Member	ICP Committee Member/ICB Chair - NHS Trust	Chief Executive

Find out what your NHS customers are talking about and **understand their performance pressure points** with access to key ICS documents.

Documents

Board, Committee meetings and papers (44)

Medicines Management (57)

Newsletters/Bulletins (32)

Plans/Strategies/Frameworks (8)

Workforce and Staffing (1)

View a summary of the priorities, challenges and workstreams of each ICS allowing you to **align your engagement** with their individual needs.

Priorities & Workstreams

Norfolk and Waveney ICS

[Vision/Aims](#)

To have happy, healthy people providing excellent compassionate care ^[1]

Aim: The overarching aim for Norfolk and Waveney Sustainability and Transformation Partnership is to build healthier communities in Norfolk and Waveney for the people it serves. However, to achieve this, its system commissioners and service providers will need to work together differently.

Vision: As a system, the organisation has come together and set out a series of vision statements to help shape health and care services for its population. It aims to communicate and adapt this vision further over the coming months.

- Together it will build **healthier communities** in Norfolk and Waveney
- It will provide **high-quality and responsive** health and care services for Norfolk and Waveney. It will be there for its people when they are vulnerable, regardless of age or ailment
- It will make it easier for people to **access their services** to enable people to lead happy and healthier lives
- Working in partnership it will provide **sustainable services** through an empowered workforce ^[2]

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[Challenges](#)

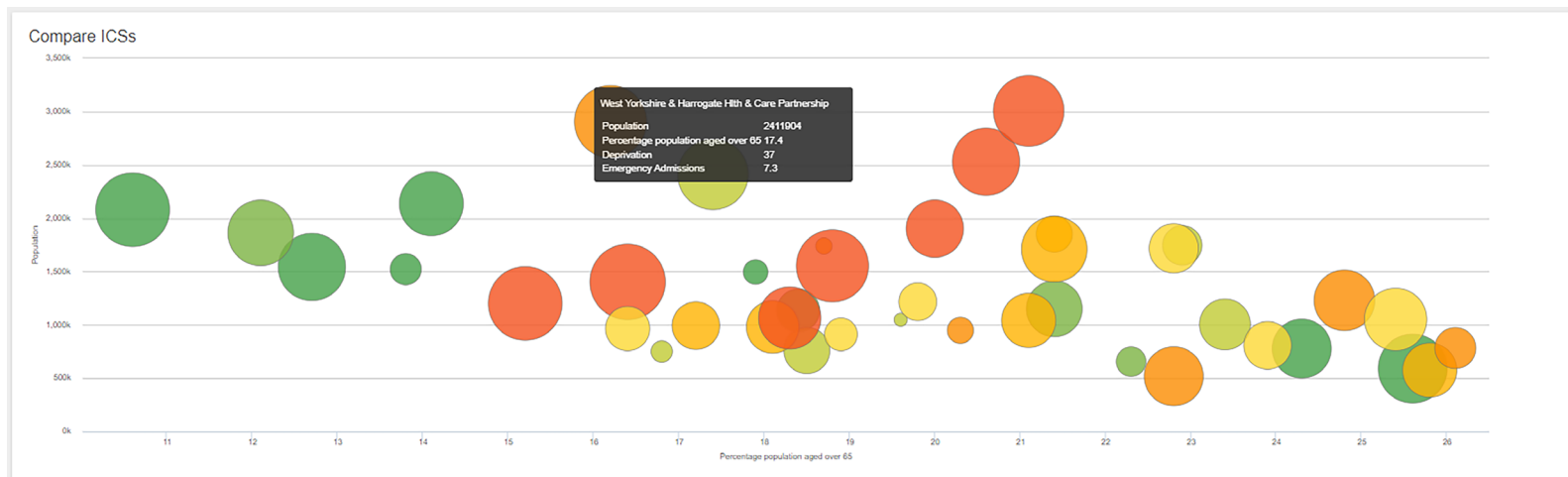
[Organisational Overview](#)

[Priorities](#)

[Key Activities/Deliverables/Workstreams](#)

[Website Source and Copyright Status](#)

Compare community demographics and social deprivation information to **support your prioritisation** of ICSs.



Transform your strategic key account planning and customer engagement.

To find out more about how System 360 can help you understand, plan, and engage with your NHS customers or to request a demo email our cloud solutions team at: **Paul.Rowe@wilmingtonhealthcare.com**.